To ensure optimal radio performance and make sure human exposure to radio frequency electromagnetic energy is within the guidelines set forth in the above standards, always adhere to the following procedures.

**Portable Radio Operation and EME Exposure**

**Antenna Care**

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the radio and may violate FCC regulations.

Do NOT hold the antenna when the radio is "IN USE." Holding the antenna affects its effective range.

**Body-Worn Operation**

To maintain compliances with FCC guidelines if you wear a radio on your body when transmitting always place the radio in a Motorola-supplied or approved clip holder, holster, case or body harness for this product. Use of non-Motorola-approved accessories may exceed FCC guidelines.

If you do not use one of the Motorola-supplied or approved body-worn accessories and are not using the radio held in the normal use position, ensure the radio and its antenna are at least 1 inch (2.5 cm) from your body when transmitting.

**Data Operation**

If applicable, when using any data feature of the radio with or without an accessory cable, position the radio and its antenna at least one inch (2.5 cm) from the body.

**Approved Accessories**

53724: Remote Speaker with Push-to-Talk Microphone
53725: Headset with Swivel Boom Microphone
53727: Ear bud with Push-to-Talk Microphone
53728: Flexible Ear Receiver
56320: Earpiece with Boom Microphone

**Electromagnetic Interference/Compatibility**

**Note:** Nearly every electronic device is susceptible to electromagnetic interference (EMI) if inadequately shielded, designed or otherwise configured for electromagnetic compatibility. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference; and
2. This device must accept any interference received, including interference that may cause undesired operation.

**Facilities**

To avoid electromagnetic interference and/or compatibility conflicts, turn off the radio in any facility where posted notices instruct you to do so. Hospitals or health care facilities may be using equipment that is sensitive to external RF energy.

**Aircraft**

When instructed to do so, turn off the radio when onboard an aircraft. Any use of a radio must be in accordance with applicable regulations per airline crew instructions.

**Medical Devices – Pacemakers**

The Advanced Medical Technology Association recommends that a minimum separation of 6 inches (15 cm) be maintained between a handheld wireless radio and a pacemaker. These recommendations are consistent with the independent research by and recommendations of the U.S. Food and Drug Administration.

People with pacemakers should:

- Always keep the radio more than 6 inches (15 cm) from their pacemaker when the radio is turned ON.
- Not carry the radio in the breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.
- Turn the radio OFF immediately if there is any reason to suspect that interference is taking place.

**Medical Devices – Hearing Aids**

Some digital wireless radios may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

**Medical Devices – Other**

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from RF energy. Your physician may be able to assist you in obtaining this information.

**Safety and General Use While Driving**

Check the laws and regulations regarding the use of radios in the area where you drive, and always obey them. If you do use the radio while driving, please:

- Give full attention to driving and to the road.
- Use hands-free operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

The use of a two-way radio while engaged in activities requiring concentration may cause distraction or otherwise impair your ability to safely participate in such activities. Always use technology safely.

Do not place a portable radio in the area over an air bag or in the air bag deployment area. Air bags inflate with great force. If a portable radio is placed in the air bag deployment area and the air bag inflates, the radio may be propelled with great force and cause serious injury to occupants of the vehicle.

**Potentially Explosive Atmospheres**

Turn off the radio prior to entering any area with a potentially explosive atmosphere. Only radio types that are especially qualified should be used in such areas as "Intrinsically Safe.”

Do not remove, install or charge batteries in such areas. Sparks in a potentially explosive atmosphere can cause an explosion or fire resulting in bodily injury or even death.

**Note:** The areas with potentially explosive atmospheres referred to above include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles (such as grain, dust or metal powders) and any other area where you would normally be advised to turn off your vehicle engine. Areas with potentially explosive atmospheres are often—but not always—posted.

**Blasting Caps and Areas**

To avoid possible interference with blasting operations, turn off the radio when you are near electrical blasting caps, in a blasting area, or in areas posted “Turn off two-way radios.” Obey all signs and instructions.

**Operational Cautions**

**Antennas**

Do not use any portable radio that has a damaged antenna. If a damaged antenna comes into contact with your skin, a minor burn can result.

**Batteries**

All batteries can cause property damage and/or bodily injury such as burns if a conductive material—like jewelry, keys or beaded chains—touch exposed terminals. The conductive material may complete an electrical circuit (short circuit) and become quite hot. Exercise care in handling any charged battery, particularly when placing it inside a pocket, purse or other container with metal objects. Exercise care when removing NiMH or AA batteries. Do not use sharp or conductive tools to remove either of these batteries.

**Battery Charger Safety Instructions:**

**Save these Instructions**

1. Do not expose the charger to rain or snow.
2. Do not operate or disassemble the charger if it has received a sharp blow, or has been dropped or damaged in any way.
3. Never alter the AC cord or plug provided with the unit. If the plug will not fit the outlet, have the proper outlet installed by a qualified electrician. An improper condition can result in a risk of electric shock.
4. To reduce the risk of damage to the cord or plug, pull the plug rather than the cord when disconnecting the charger from the AC receptacle.
5. To reduce the risk of electric shock, unplug the charger from the outlet before attempting any maintenance or cleaning.
6. Use of an attachment not recommended or sold by Motorola may result in a risk of fire, electric shock or personal injury.
7. Make sure the cord is located so it will not be stepped on, tripped over or subjected to damage or stress.
8. An extension cord should not be used unless absolutely necessary. Use of an improper extension cord could result in a risk of a fire and/or electric shock. If an extension cord must be used, make sure that:
   - The pins on the plug of the extension cord are the same number, size and shape as those on the plug of the charger.
Getting Started

Waterproof
This radio is waterproof to IP-67 standards. It will withstand submersion under up to 1 meter of water for up to 30 minutes. The radio is resistant to water, rain, and splashes only when the battery cover and headset accessory port are sealed. Open the battery compartment door or headset port cover only when the radio is dry. Use of a headset accessory should be in dry environments only.

The charging base and AC adapter are not waterproof. Do not expose the charger to rain or snow. Charge the radios only in a dry location. Do not place wet radios into the charging base.

Installing the Batteries
Radio floats with included NiMH battery. It may not float with some AA batteries. Each radio can use either 1 NiMH rechargeable battery pack or 3 AA alkaline batteries and beeps when the batteries are low.

Installing NiMH Rechargeable Battery Pack (Optional Accessory)
1. Turn the radio off.
2. With the back of the radio facing you, loosen the retaining screw on the battery door and open the cover.
3. Remove the NiMH battery pack from the clear plastic bag (do not disassemble or unwrap the battery pack).
4. Insert the NiMH battery pack with the diagram facing you. (The ribbon should be underneath the battery pack and should wrap around the right side of the pack for easy removal.)
5. Close the battery cover and tighten the retaining screw on the battery door.

Installing the Three AA Alkaline Batteries
1. Turn the radio off.
2. With the back of the radio facing you, loosen the retaining screw on the battery door and open the cover.
3. Insert the three AA alkaline batteries with + and - polarity as shown inside. (The ribbon should be underneath the AA alkaline batteries and should wrap around the right side of the batteries.)
4. Close the battery cover and tighten the retaining screw on the battery door.

Caution: Radio may not float with some AA batteries installed.

Radio Battery Meter
The radio battery icon shows the battery charge level, from full to empty. When the radio has one segment left, the radio chirps periodically or after releasing (Low Battery Alert).

Removing the NiMH Battery Pack (Optional Accessory)
1. Turn the radio off.
2. With the back of the radio facing you, loosen the retaining screw on the battery door to release the battery cover and open the cover.
3. Remove the NiMH battery pack by pulling the ribbon attached to the radio.
4. Close the battery cover and tighten the retaining screw on the battery door.

Removing the Three AA Alkaline Batteries
1. Turn the radio off.
2. With the back of the radio facing you, loosen the retaining screw on the battery door, release the battery cover and open the cover.

Notes
• The light will remain red after the NiMH battery pack is fully charged.
• When moving between hot and cold temperatures, do not charge the NiMH battery pack until the battery temperature acclimates (usually about 20 minutes).
• For optimal battery life, remove the radio from the charger within 16 hours. Do not store the radio while connected to the charger.
• If the radio is kept on while charging, the charging time will be extended.
• Even though the charger is connected, you may not be able to transmit a message if the battery is completely empty. Allow time for the battery to charge to one bar before attempting to transmit a message.
• When the radio is wet from rain or snow, thoroughly dry the surface before charging or removing the batteries.

Attachments and Removing the Belt Clip
1. Attach belt clip to pocket or belt strap.
2. Align the belt clip post with the hole in the back of the radio.
3. Gently push until the clip clicks in place.

Turning the Radio On and Off
In the ON position, the radio chirps and briefly shows all feature icons available on the radio. The display screen then shows the current channel, code and all features that are enabled. Press and hold for 3 seconds to turn the radio on. Press and hold for 3 seconds to turn the radio off.

Setting the Volume
Press and hold for 3 seconds, then press the or keys until you reach a comfortable listening level.

The MS350 has 16 volume levels controlled by the or keys.
1. Press to increase volume.
2. Press to decrease volume.
3. Hold or to rapidly increase volume.

Do not hold the radio close to your ear. If the volume is set to an uncomfortable level, it could hurt your ear.

Talking and Listening
To communicate, all radios in your group must be set to the same channel and Interference Eliminator Code.
1. To talk, press and hold.
2. When you are finished talking, release.
For maximum clarity, hold the radio two to three inches away from your mouth and speak directly into the microphone. Do not cover the microphone while talking.

**Talk Range**

This radio is designed to maximize performance and improve transmission range. Do not use the radios closer than five feet apart.

**Power Boost**

To boost the radio’s power up to high power, press the top portion of the button when talking. If you know your party is close by, you can conserve the battery’s energy by pushing the lower part of the button to use less power.

**Monitor Button**

Use the Monitor function to check if a channel is currently in use by others. For maximum range performance, the Monitor function will also help you to hear signals that are weak. To latch the Monitor function on, Press and hold for three seconds. When an empty channel is located, you will hear continuous static and noise on that channel. To turn the Monitor function off, tap a second time or press .

**Push to Talk Timeout Timer**

To prevent accidental transmissions and save battery life, the radio detects your voice and transmits when you speak into the internal microphone. 3 M MS350 Series

**Menu Options**

There are 12 options you may set to your preferences. Each press of the MENU key advances you to the next option setting. Press the or keys to change the setting. The menu will automatically close 5 seconds after the last press of any button. After the last menu item, the radio exits MENU mode and returns to operation of the radio. A press of the button while setting any menu option will immediately save your settings and return to operation of the radio. All MENU settings will revert back to the factory default values if the battery is fully discharged or removed for more than 30 seconds.

**Menus and Values**

1. Channel (1-22 and 15R-22R)
2. Interference Eliminator Code (1-121 or OFF)
3. Call Tone (1-10 or OFF)
4. VOX (ON/OFF)
5. VOX sensitivity (1-3)
6. QT Noise Filtering (ON/OFF)
7. VibraCall (ON/OFF)
8. Keypad Tones (ON/OFF)
9. Talk Confirmation Tone (ON/OFF)
10. Auto Power Off (30/60/90 minutes or OFF)
11. Repeater Channel Enable (ON/OFF)
12. Repeater Transmitted Interference Eliminator Code

**Selecting the Channel**

This radio has 22 simplex channels plus 8 repeater duplex channels. Channels are shared by other radio users and channel selection will vary based on your location. Select a channel that is not being used from the 22 available simplex channels. Channels 8-14 are low power (FRS 0.5 watt). All other channels are GMRS. When the radio is on a FRS 0.5 watt channel, displays. When the radio is on a GMRS 1.5 watt channel, displays. The 8 GMRS repeater duplex channels 15R – 22R are disabled by default. See “Enabling Repeater Channels” on overleaf in order to select a repeater channel. See the “Channels and Frequencies” tables on overleaf for details on channel frequencies.

1. Press . The current channel setting flashes.
2. Press or and select the channel.
3. Press to save the channel setting or to continue set up.

**Selecting the Interference Eliminator Code**

This radio has 121 Interference Eliminator Code settings. When a channel is in use by 2 or more groups, this feature blocks the reception of signals that do not carry the matching tone or code. There are 121 privacy codes. 0 is the off position, no codes are enabled, and all users of that channel will be heard.

1. Press until the current call tone setting flashes and appears.
2. Press or to change and hear the call tone.
3. Press or to set the new call tone or to continue set up.

**Setting and Transmitting Call Tones**

This radio can transmit different call tones to other radios in your group so you can alert them that you want to talk. The radio has 10 call tones from which to choose.

To set a call tone:

1. Press until appears on the display. The current setting On/Off will flash.
2. Press or to set On or Off.
3. Press or to set or to continue set up.

**Hands-Free Use Without Accessories (VOX)**

You can use the VOX feature to transmit hands-free without the need for any headset accessories. Once VOX is turned on, the radio detects your voice and transmits when you speak into the internal microphone.

1. Press until iVOX appears on the display. The current setting On/Off will flash.
2. Press or to select On or Off.
3. Press to set or to continue set up.

**Hands-Free Use With Accessories (VOX)**

You can transmit hands-free more reliably with the use of optional headset accessories. Once VOX is turned on, the radio detects your voice and transmits when you speak.

Many accessories (sold separately) are available for this radio. For more information, visit our Web site at www.motorola.com or shop.giantintl.com.

1. Turn the radio off and plug the VOX accessory into the accessory port.
2. Turn the radio on. VOX shows on the display.
3. Adjust the volume appropriately by pressing or . Lower the volume before placing the accessory on your head or in your ear.
4. To turn off, simply remove accessory.

**Setting the Sensitivity Level When in VOX Mode**

Adjusting the radio’s sensitivity level helps minimize the possibility of unintended noises triggering a transmission and helps the radio pick up soft voices.

1. Press until VOX and the level setting (1-3) appears on the display.
2. Press or to select the sensitivity level.
3. Press to set or to continue set up.

**Enabling Repeater Channels**

Use of a repeater can greatly increase the radio range and coverage area. Repeater use must be coordinated with the owner of the repeater. Be sure to understand and follow the sharing and usage rules for each repeater system.

**VibraCall**

VibraCall is a vibrating alert that notifies that the radio is receiving a message. This is useful in noisy environments. When the alert is on, the radio vibrates once every 30 seconds when you receive a message on the channel and code you set.

1. To turn vibrating alerts on, press until is displayed. The current setting will flash.
2. Press or to change the setting to On/Off.
3. Press or to set or to continue set up.

**Keypad Tones**

You may enable or disable the speaker key tones. You will hear the key tone each time a button is pushed.

1. Press until appears. The current setting On/Off will flash.
2. Press either or to turn On or Off.
3. Press or to confirm or to continue set up.

**Auto Power Off**

Your radio will save power by automatically turning itself off if unused after a predetermined amount of time.

1. Press until displays. The current setting (0, 30, 60 or 90) will flash.
2. Press or to set the time to 30 minutes, 60 minutes or 90 minutes. When this feature is activated, the will remain on the display.
3. When you exit the Menu mode, the timer will begin. If a button is pressed, or if there is an incoming signal, the timer will restart.
4. Press to confirm or to continue set up.

**Transmitting a Talk Confirmation Tone**

You can set this radio to transmit a unique tone when you finish transmitting. It is like saying “Roger” or “Over” to let others know you are finished talking. Talk Confirmation Tone is disabled in repeater mode on channels 15R-22R.

1. Press until appears. The current setting On/Off flashes.
2. Press or to turn On or Off.
3. Press or to set or to continue setup.

**Selecting the Repeater Access (TX) Code**

You must set the Interference Eliminator Code to 0 to communicate with radios that do not have Interference Eliminator Codes.

**Transmitting the Interference Eliminator Tone / Code Values**

This menu setting for repeater channels 15R-22R is used for receiving only. The value must match with the repeater output. Many repeaters will require a value of 0 or OFF. The transmitted code is set separately and is often required for repeater access.

See “Selecting the Repeater Access (TX) Code” on overleaf for additional information.

**Note:** You must set the Interference Eliminator Code to 0 to communicate with radios that do not have Interference Eliminator Codes.

**Power Boost**

To boost the radio’s power up to high power, press the top portion of the button when talking. If you know your party is close by, you can conserve the battery’s energy by pushing the lower part of the button to use less power.

**Monitor Button**

Use the Monitor function to check if a channel is currently in use by others. For maximum range performance, the Monitor function will also help you to hear signals that are weak. To latch the Monitor function on, Press and hold for three seconds. When an empty channel is located, you will hear continuous static and noise on that channel. To turn the Monitor function off, tap a second time or press .

**Auto Power Off**

Your radio will save power by automatically turning itself off if unused after a predetermined amount of time.

1. Press until displays. The current setting (0, 30, 60 or 90) will flash.
2. Press or to set the time to 30 minutes, 60 minutes or 90 minutes. When this feature is activated, the will remain on the display.
3. When you exit the Menu mode, the timer will begin. If a button is pressed, or if there is an incoming signal, the timer will restart.
4. Press to confirm or to continue set up.
1. Press \( \text{\textbf{R}} \) until the \( R \) appears. The current setting ON/OFF will flash.
2. Press \( \text{\textbf{O}} \) or \( \text{\textbf{S}} \) to select ON or OFF.
3. Press \( \text{\textbf{S}} \) to save the setting or \( \text{\textbf{C}} \) to continue set up.

After enabling the repeater channels, you will be able to select channels 15R-22R. Refer to the “Selecting the Channel” section on page one.

Selecting the Repeater Access (TX) Code

When a repeater channel is selected, an additional menu option is implied endorsem ent by NOAA’s National Weather Service. The use of the NOAA logo does not provide an endorsement or implied endorsement by NOAA’s National Weather Service.

The radio can scan for an active NOAA transmission automatically.

1. If you press \( \text{\textbf{K}} \) while the radio is scrolling through inactive channels, the transmission will be on the “home channel”. Scanning will resume five seconds after the end of your transmission. You may press the \( \text{\textbf{K}} \) key to stop scanning at any time.

2. If the radio stops on an undesired transmission, you may immediately resume the scan by briefly pressing \( \text{\textbf{P}} \) or \( \text{\textbf{C}} \).

3. If the radio repeatedly stops on an undesired transmission, you may temporarily remove that channel from the scan list by pressing and holding \( \text{\textbf{P}} \) or \( \text{\textbf{C}} \) for three seconds. You may remove more than one channel in this manner.

4. To restore the removed channel(s) to the scan list, turn the radio off and then back on, or exit and re-enter the scanning mode by pressing \( \text{\textbf{C}} \).

5. You cannot remove the home channel from the scan list.

6. In Advanced Scan, the detected code will only be used for one transmission. You must note the code, exit scan, and set that detected code on that channel to permanently use the detected code.

Weather Receiver

This radio can tune in to broadcasts by the United States National Oceanic and Atmospheric Administration (NOAA) Weather Radio. You can listen to a weather channel (see “Weather Channels and Frequencies” table for details) or set the radio to alert you to emergency weather broadcasts that interrupt routine broadcasts. When you listen to a weather channel, you cannot use the radio in scan mode or for two-way communications.

NOAA has transmitters located throughout the United States. These transmitters broadcast watches, forecasts, and other information 24 hours a day.

1. After turning weather reception on, press . The current setting ON/OFF will appear. The current setting ON/OFF

2. To unlock the radio, press and hold \( \text{\textbf{C}} \) until the \( \text{\textbf{C}} \) icon is no longer displayed.

3. Press \( \text{\textbf{O}} \) or \( \text{\textbf{S}} \) to exit menu mode.

You can set a different code for each channel using this procedure. An extended press of \( \text{\textbf{P}} \) or \( \text{\textbf{C}} \) allows you to scroll through the Interference Code rapidly so you can quickly reach the code you want. 0 is the off position.

Special Features

Built-in Flashlight

Press and hold the flash button to turn and keep the light on. The switch functions as a momentary control for the light.

Keypad Lock

To avoid accidentally changing the radio settings, a keypad lock feature may be enabled. When in lock mode, you can only turn the radio OFF, Receive, Transmit, send a call tone, and use the monitor function. All other functions are locked.

1. Press and hold \( \text{\textbf{O}} \) until the \( \text{\textbf{O}} \) icon displays.

2. To unlock the radio, press and hold \( \text{\textbf{C}} \) until the \( \text{\textbf{C}} \) icon is no longer displayed.

Weather Channels and Frequencies

NOAA has transmitters located throughout the United States. These transmitters broadcast watches, forecasts, and other information 24 hours a day.

The use of the NOAA logo does not provide an endorsement or implied endorsement by NOAA’s National Weather Service.

1. If you press \( \text{\textbf{K}} \) while the radio is scrolling through inactive channels, the transmission will be on the “home channel”.

2. Scanning Channels

Use scan to search the 22 channels for transmissions from unknown parties, to find someone in your group who has accidentally changed channels, or to quickly find unused channels for your own use.

There is a priority feature and 2 modes of scanning (basic and advanced) to make your search more effective. The basic scan mode uses the channel and code combinations for each of the 22 channels as you have set them (or with the default code value of 1). The “Advanced Scan” mode will scan all channels for any and all codes, detect any code in use, and use that code value temporarily for that channel.

Priority is given to the “home channel,” that is, the channel (and Interference Eliminator Code) the radio is set to when you start the scan. This means the initial channel (and code setting) is scanned more often than the other 21 channels, and the radio will respond quickly to any activity occurring on the home channel as a priority.

To start Scanning:

1. Briefly press the \( \text{\textbf{K}} \) key. The scan \( \text{\textbf{K}} \) will appear in the display, and the radio will begin to scroll through the channel and code combinations.

2. When the radio detects channel activity matching the channel and code combination, it stops scrolling and you can hear the transmission.

3. To respond and talk to the person transmitting, press \( \text{\textbf{P}} \) or \( \text{\textbf{C}} \) within five seconds after the end of the transmission.

4. The radio will resume scrolling through the channels five seconds after the end of any received activity.

5. To stop scanning, briefly press the \( \text{\textbf{K}} \) key.

To start Advanced Scanning:

1. Set the Interference Eliminator Code to “zero” or OFF.

2. Briefly press the \( \text{\textbf{K}} \) key. The scan \( \text{\textbf{K}} \) will appear in the display, and the radio will begin to scroll through the channels. No Interference Eliminator Codes will filter what is heard.

3. When the radio detects channel activity with ANY code (or NO code), it stops scrolling and you can hear the transmission. Any Interference Eliminator Code that may be in use by that party will be detected and displayed.

4. To respond and talk to the person transmitting, press \( \text{\textbf{P}} \) or \( \text{\textbf{C}} \) within five seconds of the end of the transmission. The radio will transmit using the newly detected Interference Eliminator Code.

5. The radio will resume scrolling through the channels five seconds after the end of any received activity.

Scanning Notes:

1. If you press \( \text{\textbf{K}} \) while the radio is scrolling through inactive channels, the transmission will be on the “home channel”. Scanning will resume five seconds after the end of your transmission. You may press the \( \text{\textbf{K}} \) key to stop scanning at any time.

2. If the radio stops on an undesired transmission, you may immediately resume the scan by briefly pressing \( \text{\textbf{P}} \) or \( \text{\textbf{C}} \).

3. If the radio repeatedly stops on an undesired transmission, you may temporarily remove that channel from the scan list by pressing and holding \( \text{\textbf{P}} \) or \( \text{\textbf{C}} \) for three seconds. You may remove more than one channel in this manner.

4. To restore the removed channel(s) to the scan list, turn the radio off and then back on, or exit and re-enter the scanning mode by pressing \( \text{\textbf{K}} \).

5. You cannot remove the home channel from the scan list.

6. In Advanced Scan, the detected code will only be used for one transmission. You must note the code, exit scan, and set that detected code on that channel to permanently use the detected code.
## Warranty

**Consumer Two-Way Radio Products and Accessories purchased in the United States.**

**What Does this Warranty Cover?**

Subject to the exclusions contained to the right, Giant International Ltd. warrants the Motorola branded consumer two-way radios that operate via Family Radio Service or General Mobile Radio Service that it manufactures ("Products"), the Motorola branded or certified accessories sold for use with these Products that it manufactures ("Accessories") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer’s exclusive remedy, and applies as follows to new Motorola branded Products and Accessories manufactured by Giant International Ltd., and purchased by consumers in the United States, which are accompanied by this written warranty:

**Who is covered?**

This warranty extends only to the first consumer purchaser, and is not transferable.

**What will GIANT INTERNATIONAL LTD. do?**

GIANT INTERNATIONAL LTD., at its option, will at no charge repair, replace or refund the purchase price of any Products or Accessories that does not conform to this warranty. We may use functionally equivalent reconditioned/ refurbished/ pre-owned or new Products, Accessories or parts.

**How to Obtain Warranty Service or Other Information?**

To obtain service or information, please call:

**USA Two-Way Radios**

1-800-638-5119
giantintl@callcenter.com

For Accessories, please call the telephone number designated above for the product with which they are used. You will receive instructions on how to ship the Products or Accessories at your expense, to a GIANT INTERNATIONAL LTD. Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

<table>
<thead>
<tr>
<th>Products Covered</th>
<th>Length of Coverage</th>
<th>Exclusions</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Products and Accessories</strong> as defined above, unless otherwise provided for below.</td>
<td><strong>One (1) year</strong> from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.</td>
<td><strong>Normal Wear and Tear.</strong> Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.</td>
</tr>
<tr>
<td><strong>1. Consumer Two-Way Radio Accessories.</strong></td>
<td><strong>1. Ninety (90) days</strong> from the date of purchase by the first consumer purchaser of the product.</td>
<td><strong>Batteries.</strong> Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.</td>
</tr>
<tr>
<td><strong>2. Products and Accessories that are Repaired or Replaced.</strong></td>
<td><strong>2. The balance of the original warranty or for ninety (90) days</strong> from the date returned to the consumer, whichever is longer.</td>
<td><strong>Abuse &amp; Misuse.</strong> Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity, heavy perspiration, when the battery door or accessory port seals are not closed, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola or Giant International Ltd., are excluded from coverage.</td>
</tr>
</tbody>
</table>

**Use of Non-Motorola branded Products and Accessories.** Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are excluded from coverage.

**Unauthorized Service or Modification.** Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, Giant International Ltd. or its authorized service centers, are excluded from coverage.

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